Set up a customer display

Put an order collection board on a screen facing customers, showing orders placed, being prepared and ready to collect.

For Owners, managers · **Takes** 2 minutes

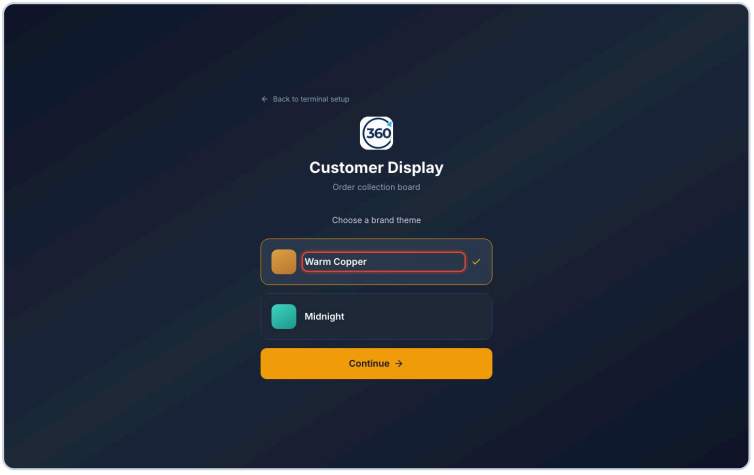
Watch the video
360navtech.com/pos/help/v/set-up-a-customer-display

Before you start

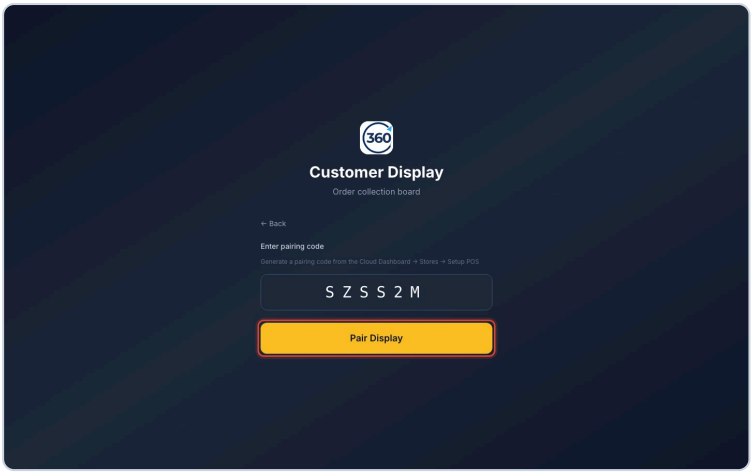
Use any screen with a browser or the 360 NAV POS app, facing the customers. Each paid till allows up to 4 screens, at most 1 of them a customer display. Customer displays aren't available on the Basic plan.

Steps

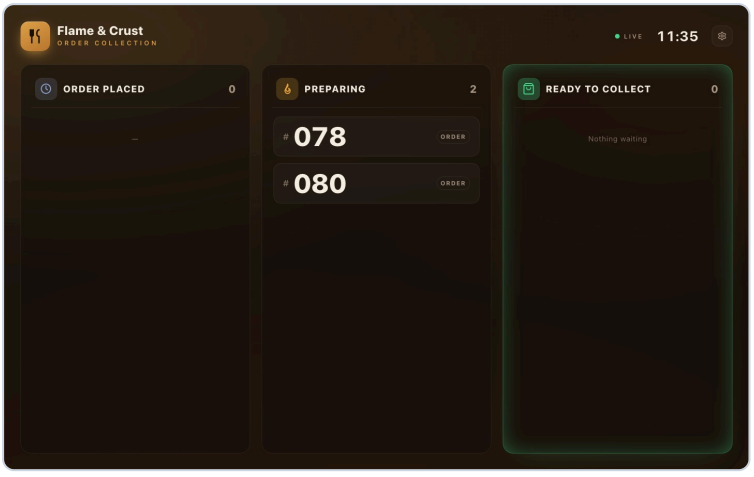
1. **Open the customer display setup** in the POS app on the screen (or tap **Customer Display** on the till's setup screen).
2. **Choose a theme** and tap **Continue**.



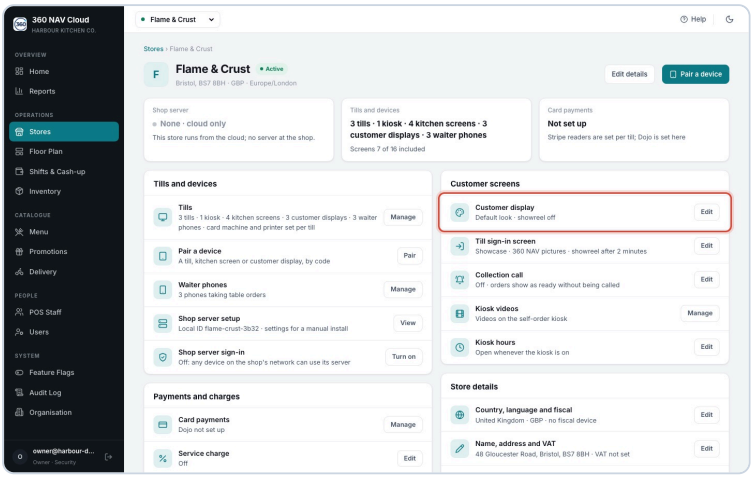
3. **Pair it.** In the dashboard, open **Stores** → **Pair a device** and generate a code. Type it on the screen and tap **Pair Display**.



4. **Leave it running.** Orders appear once they're paid, then move across the board on their own: **Order placed**, **Preparing**, then **Ready to collect** when the kitchen finishes them. Buzzer numbers show when you use them.



5. **Adjust it in the dashboard.** Under your store, **Customer display** sets its look and showreel, and **Collection call** makes orders show as ready only when the pass calls them.



Tips

- Orders show their number, or the buzzer number if staff typed one on the till.

- If the screen goes blank, check it's on the shop's main network and refresh it.